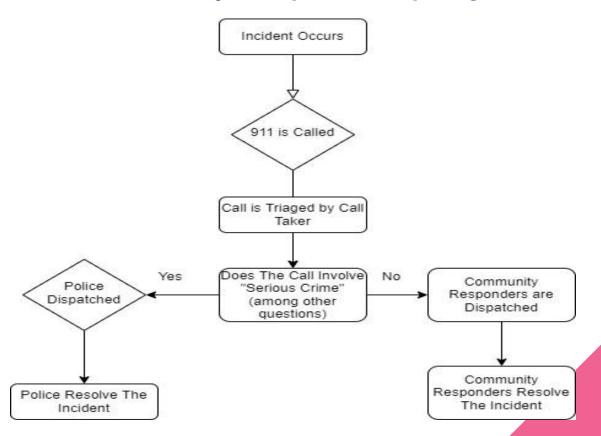
Introductory Presentation

Law Enforcement Action Partnership: City of Wilmington

Major Mike Hilliard (Ret.) Lionel King, Ph.D. Who is LEAP?



What is a community responder program?



Where is it being done already?

- CAHOOTS- Eugene
- CRU- Olympia
- STAR- Denver
- ACS- Albuquerque
- SCRT- San Francisco
- EMCOT- Austin



- PIC- Rochester
- CRESS- Amherst
- MRU- Dayton
- CCD- Durham
- 911 Diversion- Louisville
- ❖ B-HEARD- New York City





Call Analysis Comparison

Common Citizen-Initiated

Suspicious

Incident/Person/Vehicle

Animal Complaint

| Call Types | | | | Center |
|--------------------------|---|---|----|--------|
| Check Well Being | 2 | 4 | 3 | I |
| Nuisance/Noise Complaint | 3 | 5 | 22 | 38 |
| Disturbance/Disorderly | _ | | | |
| Conduct | / | 8 | 4 | 13 |

9

10

Amherst

2

Dayton

21

Brooklyn

Evanston

What exactly does LEAP do?

- Phase 1: Needs assessment
 - ➤ Analyze 911 call data
 - > Learn about existing city processes, programs
 - Compare to other cities with community responder programs
- Phase 2: Community- and stakeholder-led design
 - Equip community members and stakeholders to make informed decisions about program design
 - Plan agendas on key topics: call types, 911 dispatch process, hours, budget, referral services, implementation timeline
 - Provide materials e.g. call samples to review
- Phase 3: Implementation
 - Provide ongoing advice as program manager leads implementation

Phase 1: Needs Assessment in Wilmington

- Conduct a calls-for-service data analysis.
- Meet with police, dispatch, fire, Mobile Crisis Team, community members, and other stakeholders to understand current city practices, needs, and concerns.
- Brief stakeholders on expanded response programs and community-led design processes in other jurisdictions.
- Use the latest information on existing expanded response programs across the country to identify key process and design choices relevant to Wilmington.
- Present needs assessment related to expanded response options

Phase 2: Community-led design in Wilmington

- Provide detailed agendas and practical materials for stakeholder meetings, meet with stakeholder group chairs to prepare them to facilitate meetings, and present key content virtually at meetings.
- Answer questions for and incorporate feedback from community and city stakeholders.
- Help shape community- and stakeholder-led recommendations into detailed, implementable action steps for consideration by the council

Questions?

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