



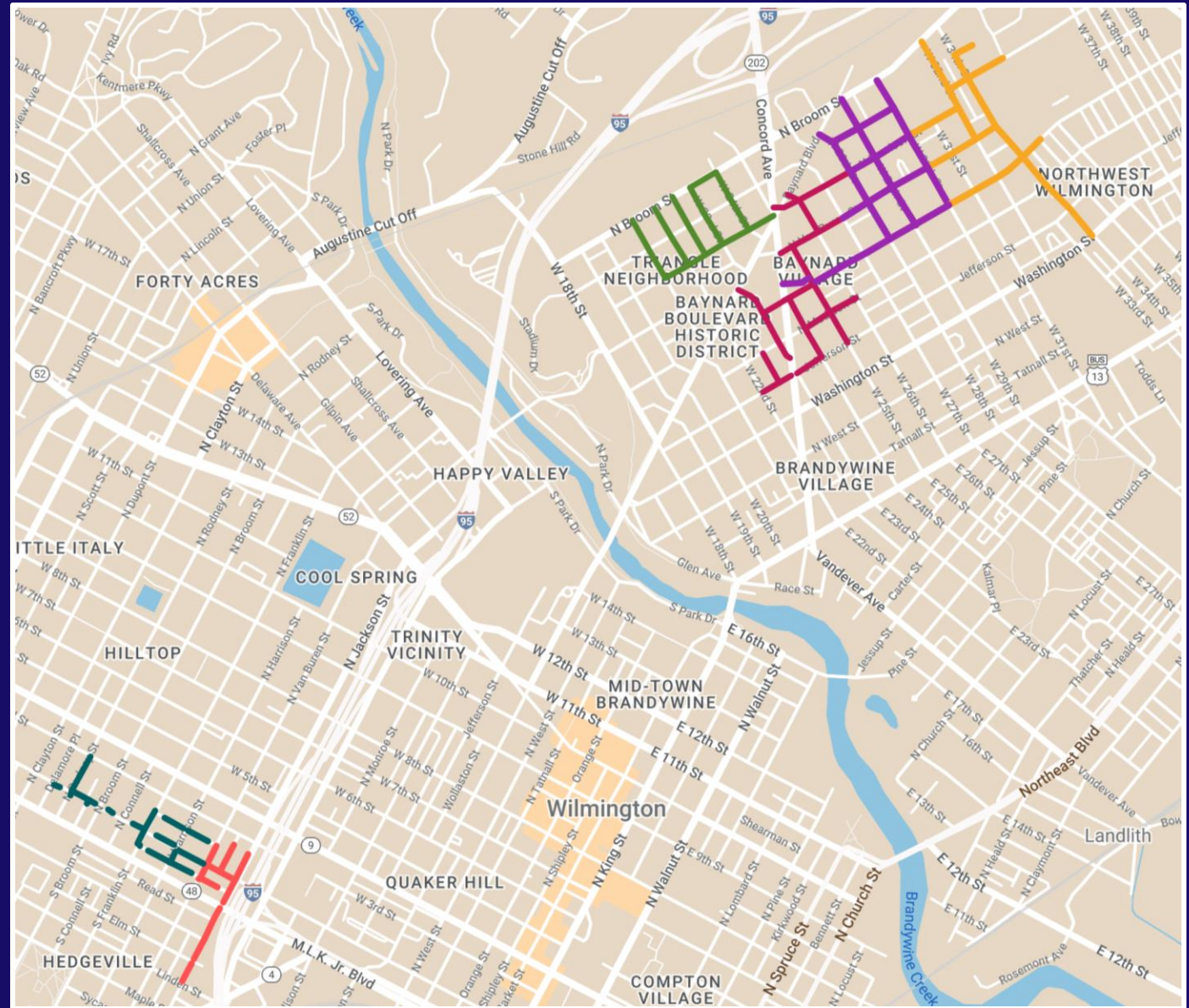
May 20, 2024

Gas Renewal Projects Presentation to City Council

Governmental Affairs | Nadira Alston (External Affairs Manager)
Gas Engineering | Jeff Miles (Sr Manager)

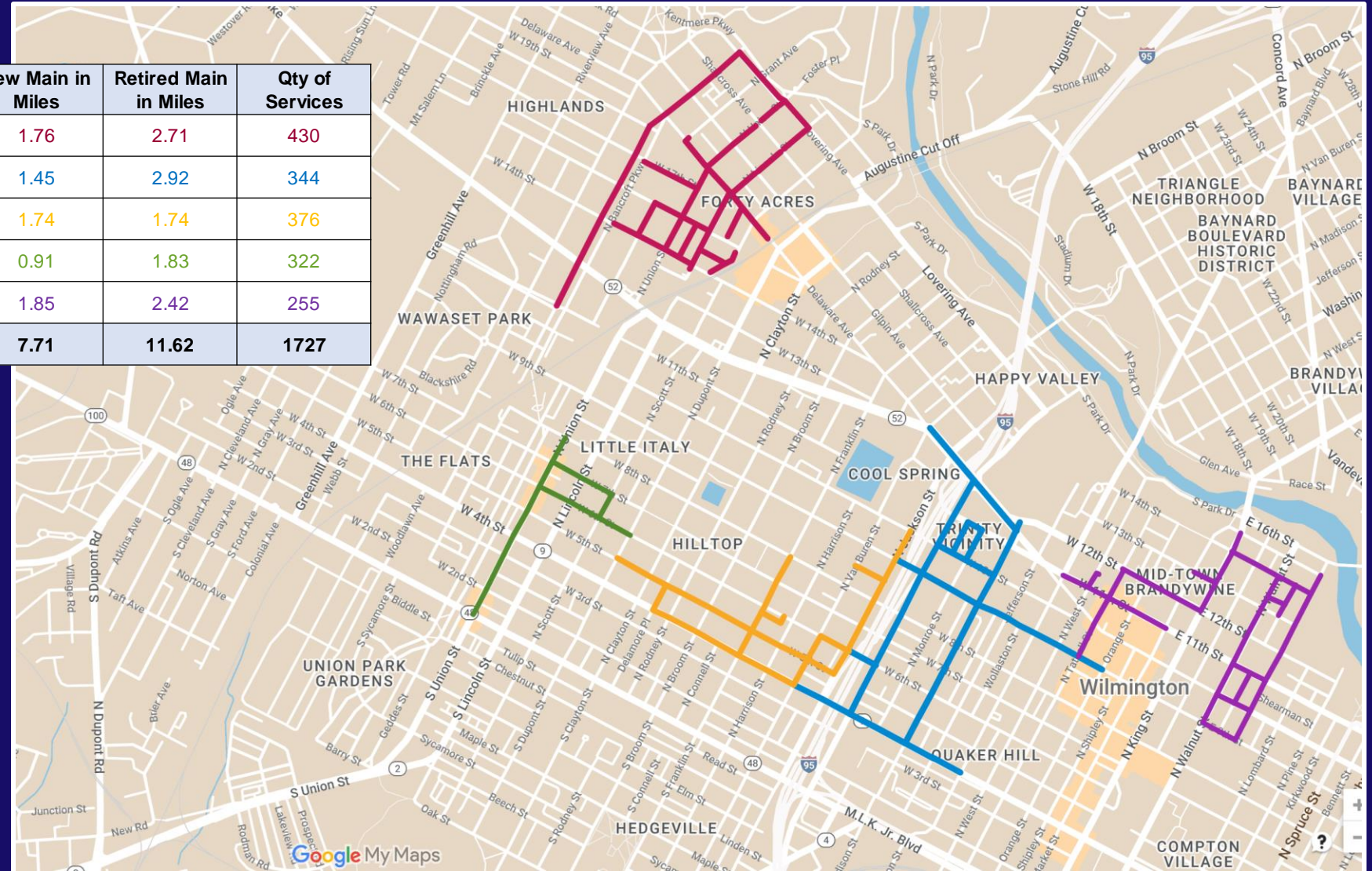
WHAT and WHY

- Replace Aging Infrastructure
 - Replace ~41,000 ft of low pressure gas main (predominantly cast iron from 1936-1952) with ~25,000 ft of new high pressure polyethylene
 - Replace / Renew ~1200 low pressure gas services (mix of outmoded plastic, copper, and steel from 1980's and 90's) with new high pressure polyethylene
- Improves Reliability
 - HP system less prone to outage events
 - Less prone to leaks
- Improves Safety
 - Over-pressure protection with regulators
 - Installation of Excess Flow Valves
 - Relocation of meters and regulators to outside the house



2025 Forecast

Project Areas	New Main in Miles	Retired Main in Miles	Qty of Services
2025 City Renewal - Stabler Park and 40 Acres	1.76	2.71	430
2025 City Renewal - Adams, Madison, 4th, & 9th	1.45	2.92	344
2025 City Renewal - Hilltop	1.74	1.74	376
2025 City Renewal - Little Italy, Union St, & The Flats	0.91	1.83	322
2025 City Renewal - Walnut St	1.85	2.42	255
Grand Total	7.71	11.62	1727



HOW

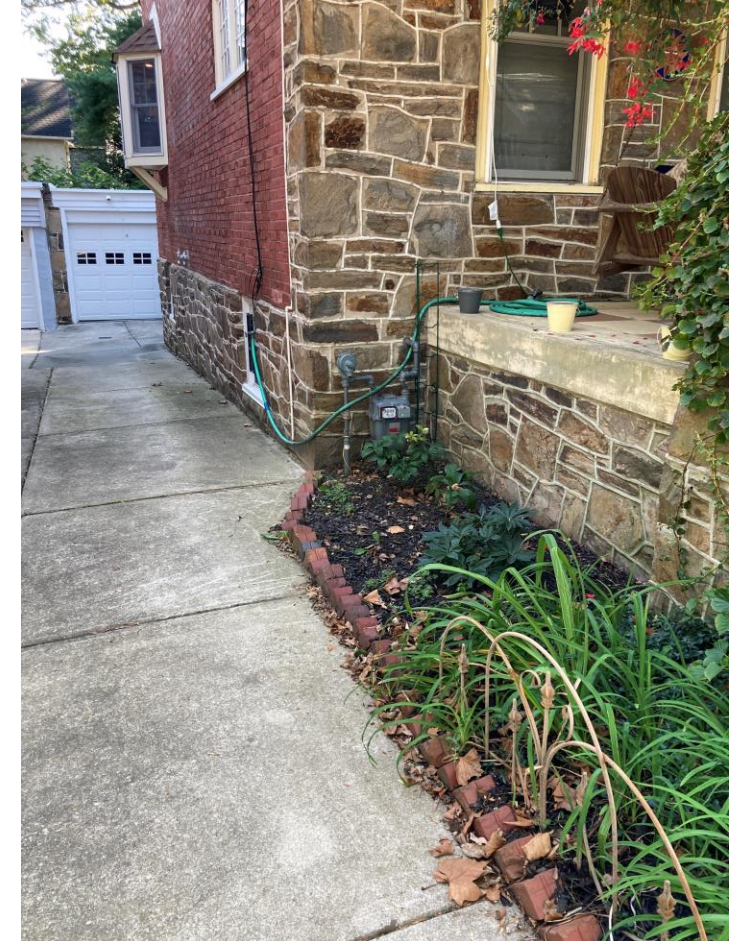
- Our priority is to minimize impact / disturbance to customers as much as possible.
 - We avoid full street closures whenever possible.
 - We make every reasonable effort to provide ample warning of parking impacts.
- New service risers and regulators will be outside. Meters will also be outside where possible.
 - Access inside of constituent homes will be required to make final connections from the new service riser outside to the existing fuel line inside.
 - Our team will contact customers to schedule this work by door knock and doorhanger, by phone, or by email. Gas service will be interrupted for up to 6 hours during the work.
 - Most appointments are made during normal business hours Monday through Friday but appointments outside normal business hours (e.g. evening or weekend) are available upon request.



WHEN

- Scheduled completion by 11/28/24 (Thanksgiving)
- Temporary Restoration weekly with hot-mix asphalt for trench in the street.
- “Semi-Final” Restoration performed on each street AFTER services are completed for that street
 - Private property restoration (topsoil, seed, straw, mulch, meter screens, etc)
 - Sidewalk replacement (where impacted by Delmarva work)
 - Trench restoration in street (concrete road base and hot mix asphalt)
- Final mill and pave of streets (either half or full width depending on impact) performed by City of Wilmington Paving Program (Ord. 21-052 (0106)) and anticipate within 12 months of project completion.

Completed Service Renewals



Meter Concealment Options

Available upon request everywhere.

Required in Historic Districts.



OUTREACH



Wednesday, February 21, 2024

«Addressee»
Or Current Resident
«MA_House_Street» «MA_Apt»
«MA_City», «MA_State» «MA_ZIP»

RE: Your Delmarva Gas Service

Dear «Addressee»,

At Delmarva Power, we are committed to delivering safe and reliable natural gas service for our customers.

We will be upgrading the service line that connects our new gas main to your home or business. This work will require moving and upgrading your gas meter with new equipment with enhanced safety features.

This work is performed at no additional cost to you. If you are not the property owner, please provide a copy of this letter to the property owner within 2-3 business days.

To complete this work, our construction personnel will require access to your home or business. Please call 302-429-3291 to schedule a time to complete this work.

For your safety, every employee is required to carry a photo-identification card at all times. Ask to see this card if anyone claims to be our employee and wants to enter your home.

If you are not at home and receive a door hanger, please call 302-429-3291 at your earliest convenience.

Throughout the construction process, we will work closely with you to minimize the inconveniences caused by this project. During construction, roadways, sidewalks, driveways, and grassy areas may be disturbed. We are committed to restoring these areas following construction.

We appreciate your ongoing patience with the disturbances and inconveniences these projects create. If you have any questions or concerns, you can reach the project team directly at GasRenewals@delmarva.com or 302-429-3291

Alternatively, you may call the general Delmarva Power Customer Care line at 800-375-7117 and they will direct your call to a project team member.

As always, if you smell gas or need to report a gas emergency, please call our emergency number 302-454-0317 immediately.

Sincerely,

DELMARVA POWER GAS RENEWALS TEAM



Notification of Upcoming Work

As part of our commitment to providing safe and reliable natural gas service, we will be modernizing our gas delivery system in your neighborhood.

Please ensure your vehicle is not parked in front of the 'no parking' signs between _____ a.m./p.m. and _____ a.m./p.m.

Vehicles parked on street may be towed at the owner's expense.

Please note, this schedule may change based on inclement weather.

We appreciate your patience. As always, we aim to complete this important work with as little disruption as possible.

Should you have any questions regarding this project, please call Delmarva Power Customer Care at 800-375-7117.

OUTREACH



Immediate Action Needed

Service Location: _____

Date of Visit: _____

Time of Visit: _____

Delmarva Power is committed to delivering safe and reliable natural gas service for our customers. As part of our natural gas modernization project, we will be upgrading the service lines that connect our gas main to your home or business. This work may require moving and upgrading your gas meter with new equipment that has several enhanced safety features.

This work is performed at no additional cost to you.

If your meter is located inside your premises, our work will require access to your home or basement.

Please contact us at immediately at 302-429-3291 or GasRenewals@delmarva.com to schedule an appointment to complete the scheduling process.

If you have a question or concern that you wish to ask Delmarva Power directly, please call us at 800-375-7117.

Thank you for your cooperation.

delmarva.com

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Natural Gas Ground Restoration

Will you repair the area in which you dig?

Yes. Sidewalks and road openings will be temporarily patched until paving can be completed. All impacted grass areas will be reseeded. Please note, you are responsible for watering and caring for the area following reseeding.



Will you repave my entire drive?

Restoration occurs within the state highway right-of-way, which is typically located on the property along the roadway, and is limited to the small opening required to replace and/or upgrade the gas service line.

How long until you repair the area in which you dig?

Once work is completed, our goal is to have crews begin safely restoring impacted areas as quickly as possible. The work is weather dependent and may be delayed to inclement weather.

Will you restore the street in the winter?

Weather conditions will dictate when we can restore the street. Typically the plants will only make concrete if the temperature is 30°F and rising. Hot mix plants require temperatures to be above 40°F and rising in order to make asphalt. **If we can't restore to the original condition due to weather conditions, we will temporarily patch and restore when weather permits us to do so.**

Why do I see asphalt placed on the sidewalk or near the street after the gas main is installed? Does this mean that work is complete?

Asphalt is used temporarily to keep dirt and debris from washing out on the streets and sidewalk after gas mains have been installed and services have been restored. Permanent paving occurs after all construction is complete.

Why do you only pave a portion of the street?

We pave the portions of the street affected by our construction activities to minimize impacts in the community. We work closely with local government officials, municipalities and the Delaware Department of Transportation (DelDOT) when completing street restoration work – adhering to regulations.

Will you protect trees, plants, and shrubs?

We will follow best practices to protect trees, plants and shrubs in and around your property. If needed, we will replace any tree or shrub on your property or in your neighborhood that is damaged or removed as a result of our construction activities.

I don't have any gas appliances, why are you contacting me?

This note is being left as a courtesy because the work happening in the area may impact your property, travels in and out of your home, as well as common areas in the community. If your property has been impacted, we can assure you that it will be restored.

If you should have any questions or concerns, please contact us at 1-800-375-7117

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CONTACT LIST

External Affairs Manager - Nadira Alston

Constituents can reach the project team directly at...

GasRenewals@Delmarva.com

302-429-3291