

Division of Social Services

Community Partner Support Unit



Community Partner Support Unit

What We Do



Serves as bridge between Department of Health and Social Services and community organizations that serve clients eligible for state benefits, statewide.

Community Partner Support Unit

What We Do

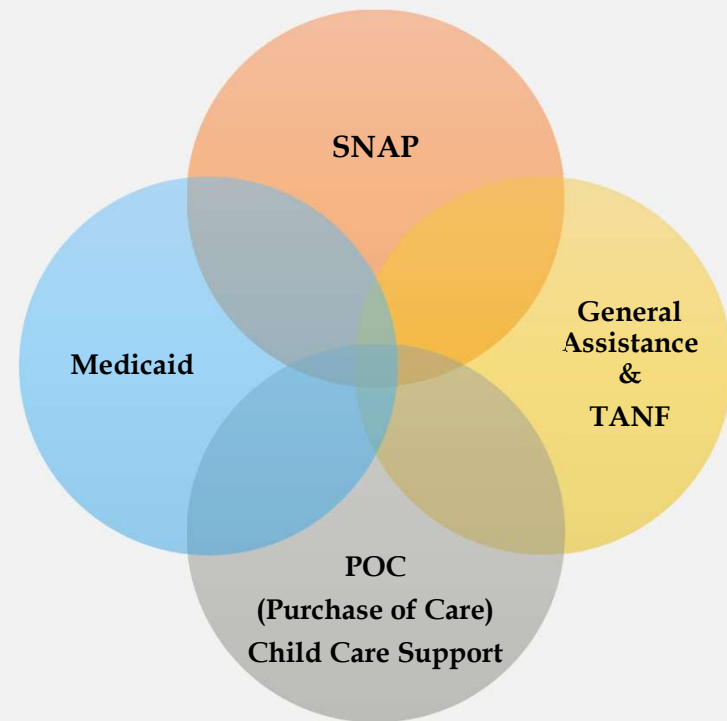


- Intensive Case Management
- Train partners to help their community members apply for benefits on-site.
- Help partners increase clients' access to benefits and services.
- Support job training and placement.
- Connect partners.



DSS Programs and Services

- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid and Medicare and Long-term Medicaid
- General Assistance and Temporary Assistance for Needy Families (TANF)
- Purchase of Care (POC) Childcare Assistance
- Refugee Cash Assistance



Community Partner Support Unit

Our Community Partners

More than 340 community partners covering a wide range of services, including:

- Food Pantries
- Mental Health and Substance Abuse Resources
- Housing Resources Assistance
- Health Care
- Legal Aid
- Job Training
- Literacy, and many more.



Community Partner Support Unit

Job Training and Placement

➤ More than 150 employer partners, including:



Community Partner Support Unit

Housing Partnerships

- Birkshire & Hathaway
- Paibian Properties
- KNI Associates
- McCleen Properties
- Advanced Reality Solutions
- Dual Generations
- Family Promise
- HomeWorks
- Veterans Hospital
- HomeWorks SRAP (DSHA)
- DSAMH (DSHA)
- Section 811 (DSHA)
- New Castle County Housing Choice Voucher (DSHA)
- Market Rate Housing
- VA & Justice Homeless Program
- People's Place (DV)
- And many more!

Community Partner Support Unit

TANF-Bridge Program

- CPSU has been tasked with supporting all TANF eligible Delawareans with barrier eliminating services and promoting self sufficiency through employment and training skills.
- CPSU has partnered with the twelve divisions of DHSS as well as community partners and the employment and training vendors to better assist TANF Bridge clients.



TANF BRIDGE PROGRAM SERVICES

Are you looking for help with...

- Substance Use?
- Domestic Violence?
- Mental Health?
- Homelessness?
- Other Life Challenges?

The Division of Social Services' TANF Bridge Team will:

- Meet with you and listen
- Help assess your situation
- Arrange for help through trained/licensed service providers
- Provide support to you while working through your service plan.
- Respect confidentiality

Ask your DSS worker or E&T Case Manager about a TANF Bridge referral. After a referral, TANF Bridge will contact you within 48 hours.

Call or email
302-778-6900 or 302-424-8677
DHSS_DSS_BridgeRef@Delaware.Gov

Community Partner Support Unit Case Management

- Offer clients a personal navigator to overcome multiple barriers on the road to self-sufficiency.
- Assist clients in applying for benefits and services and connect to additional resources, such as:



MEDICAL BENEFITS



FOOD BENEFITS



CASH ASSISTANCE



CHILD CARE



Long Term Care



Housing Resources



Employment Resources

Community Partner Support Unit Support for Neighborhoods

- CPSU provides services at ten libraries throughout the state including West End Neighborhood House, Latin Community at Amanecer Counseling Center, and Kingswood Community to help Delawareans apply for benefits, services and connect to clients to State agencies
- Kirbie's Kloset



KIRBIE'S KLOSET

KIRBIE'S KLOSET provides Delawareans in need with emergency clothing for job interviews. The closet will also offer casual clothing for men, women, and children, as well as toiletries and feminine products year-round.

To Receive clothing:

- Client must have:
 - Proof of Delaware residency.
 - Proof of currently receiving benefits.
 - A KIRBIE'S KLOSET referral submitted for service.
- Clothing pick up is APPOINTMENT ONLY.
 - Delivery can be discussed for Kent and New Castle County.
- Limit 5 clothing items per person.

Claymont Community Center
3301 Green St. Claymont DE

Monday - Thursday
Grand Opening May 8, 2023

FROM 9:00 AM TO 3:00 PM

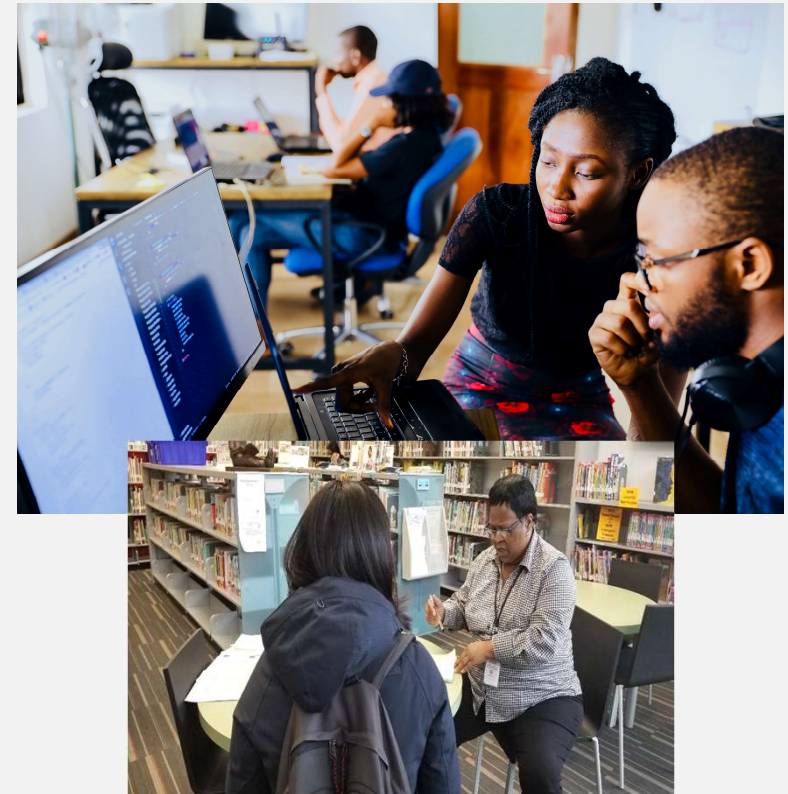
For any questions and to refer clients:
DHSS_DSS_CPSU_DLFB@delaware.gov

Illustration of a staff member assisting a client with a shopping cart labeled "Clothes Closet".

Community Partner Support Unit

Social Services at the Library

- Support staff onsite weekly at libraries throughout the State, offering help with:
 - Navigating the Delaware ASSIST Portal
 - Learning about other DHSS agencies
 - Connecting to partner organizations
 - Accessing information about employment and training
- To see the complete schedule and make a virtual appointment: <http://delawarelibraries.libcal.com/appointments/socialworkers>.
- Food Bank of Delaware's mission is to provide nutritious foods to Delawareans in need and facilitate long-term solutions to the problems of hunger and poverty through community education and advocacy.



Community Partner Support Unit

Community Partner Resource Call



- Access to social services and promote sufficiency by providing ongoing support to organizations that serve those in need.
- Connect with local organizations to learn about current events and programs offered in the community.
- Share information about resources, services, programs, and initiatives provided by organizations.
- Get information on how other organizations' services and resources can support your initiatives and help your clients.
- For more information on the Community Partner Resource Call, contact Richet Norwood, Administrator – Strategic Communications (richet.norwood@delaware.gov)¹²

Community Partner Support Unit

Where to Contact Us

To contact CPSU:

Email: community_partnership_support_unit@Delaware.gov

For TANF-Bridge:

Email: DHSS_DSS_BridgeREF@delaware.gov

For Clothing Referrals:

Email: DHSS_DSS_CPSU_DLFB@delaware.gov





DELAWARE HEALTH AND SOCIAL SERVICES

Division of Social Services

Community Partner Support Unit

More information:

www.dhss.delaware.gov/dhss/dss/cpsu.html



@delsocialservices

Questions?
Thank you!

